

# Supplier Onboarding – International Company

Indiana University (IU) is a member of the Jaggaer supplier network. To receive payment from IU, payees, referred to as "suppliers" in Jaggaer, must complete the supplier onboarding process and join the network. Once established, your supplier portal is used to manage payment information, addresses, tax forms, and more.

The Jaggaer portal is not accessible on mobile devices such as smartphones or tablets.

BUY.IU must be accessed from a desktop computer.

This document provides a step-by-step walkthrough of the supplier onboarding process for a non-US based company.

## Before you follow the steps in this document, locate the following items:

- Indiana University supplier invitation email.
- Wire Transfer banking information.
- Scanned image of completed and signed W-8BEN-E or applicable W-8 tax form.

Already started the process and need to pick up where you left off? Click here.

## Contents

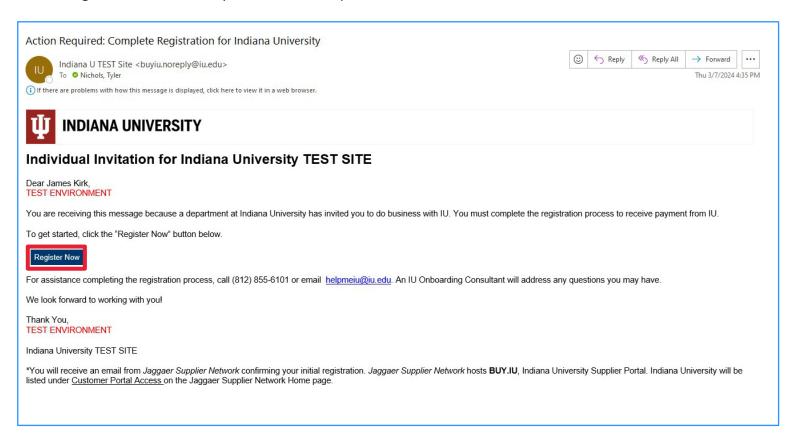
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## Invitation

The onboarding process begins when an IU staff member requests your addition to the supplier network. IU Purchasing reviews the request, and, once approved, invites you to begin the onboarding process via email. This email invitation will come from the email address <a href="mailto:buyiu.noreply@iu.edu">buyiu.noreply@iu.edu</a>, have a sender name of "Indiana University," and will look like the example below.

Click **Register Now** to establish your username and password.



You will also receive reminder emails from Jaggaer directly. These messages come from <a href="mailto:support@sciquest.com">support@sciquest.com</a> and contain contact information for Jaggaer's support team.

Please contact the IU department you are working with for assistance first before contacting Jaggaer.



# Create Your Jaggaer Network Account

After clicking Register Now in the email invitation, the registration page opens in a browser window. Click the drop-down in the upper right-hand corner to select a language, if desired, then **Continue with Registration** to proceed.



# **INDIANA UNIVERSITY**

#### **Registration Checklist**

Registration FAQ

**Registration Tutorial** 

## Welcome to Supplier Registration

Welcome to the Indiana University supplier portal! (TEST)

Thank you for doing business with us. Indiana University has made a major investment in redesigning our process for procuring goods and services. Our improvements will touch each step from quote, purchase order, delivery, and payment. Our implementation of JAGGAER, IU's electronic procurement system, will allow IU to easily source and purchase products and services. Our goal is to make it easier to do business with Indiana University.

If you already have an account or are a registered supplier that has been invited to do business with Indiana University, please log in with your username and email address.

Registered suppliers with active log in information will be able to

- · Maintain valid contact information
- · Review the status of payments
- Update and review banking information

Important Registration Information:

Please ensure that your legal name matches the legal name of the entity as listed on the tax form provided to the University.

Indiana University's payment terms are NET 30 upon receipt of invoice. We make every effort to pay our suppliers in a timely manner. If you have questions or concerns, contact Indiana University Office of Procurement Services via via our <u>Support Form</u>, or by phone at 812.855.3720.

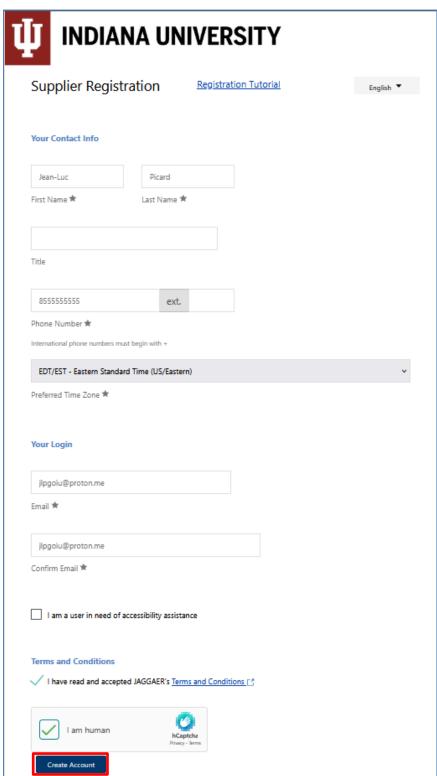
Continue With Registration



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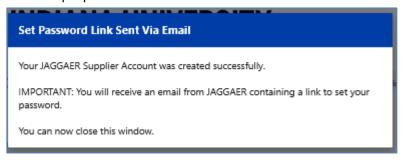
Fields marked with a star  $\star$  are required. Add your contact info, confirm your email (which will become your Jaggaer username), review and accept the terms and conditions, and complete the Captcha checkbox. Once completed, select **Create Account**.



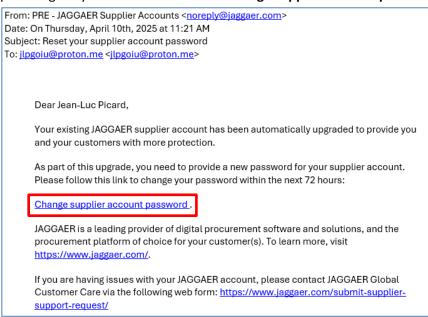
Your email address acts as your username when accessing the supplier portal. Store your username and password in a safe place! You will need this information to login to the portal and make changes in the future.



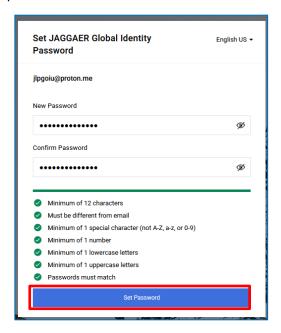
After selecting **Create Account**, you will receive a notification that your account was created and that a link has been sent to the email address provided to set up a password.



Locate the password setup message in your email inbox. Select Change supplier account password.

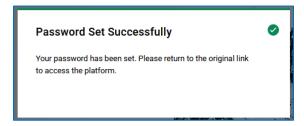


Create a password which meets the required criteria. Select **Set Password**.

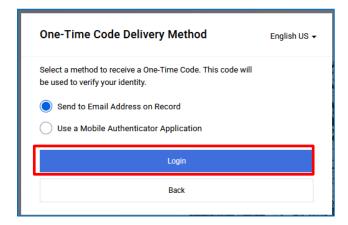




Once your password is set, you will be prompted to return to the **original registration link** (sent from <a href="mailto:buyiu.noreply@iu.edu">buyiu.noreply@iu.edu</a>). Click once more on the **Register Now** button and follow the prompts to log in using the username and password you had created.



Finally, select how to receive your one-time login code. We recommend using the **Send to Email Address on Record** option. Click **Login** to continue.

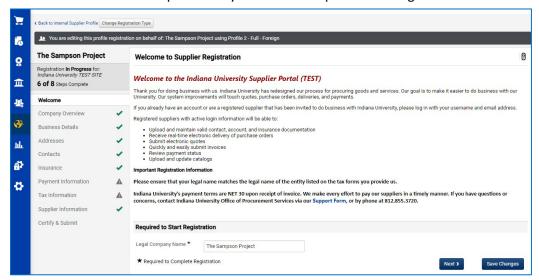


Locate the one-time code email from Jaggaer to access BUY.IU. Upon login you should automatically be transferred to the BUY.IU supplier portal. **Before continuing**, ensure you see Indiana University branding and a "Welcome to Indiana University" supplier portal banner.

Logged in but do not see IU branding? <u>Click here</u>.

# Complete and Submit Registration Information

The supplier registration page is made up a series of sections, visible in the left-hand menu. Each section is followed by an attention symbol  $\triangle$ . Once the section is complete the symbol will be replaced with a green checkmark  $\checkmark$ .

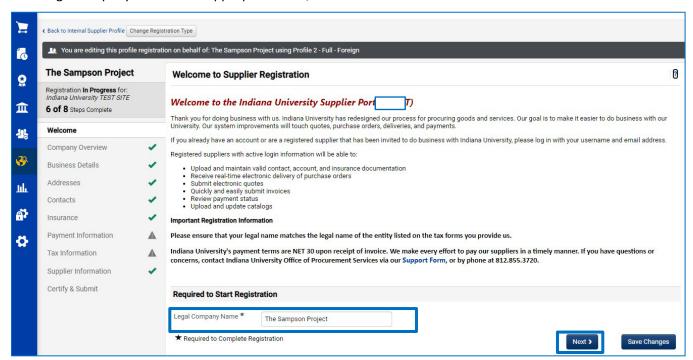


Throughout the registration process you will see fields marked with a star  $\star$ . These fields are required and must be satisfied to complete your registration. All other fields are optional.



#### Welcome

Enter the legal company name in the appropriate field, then click **Next**.

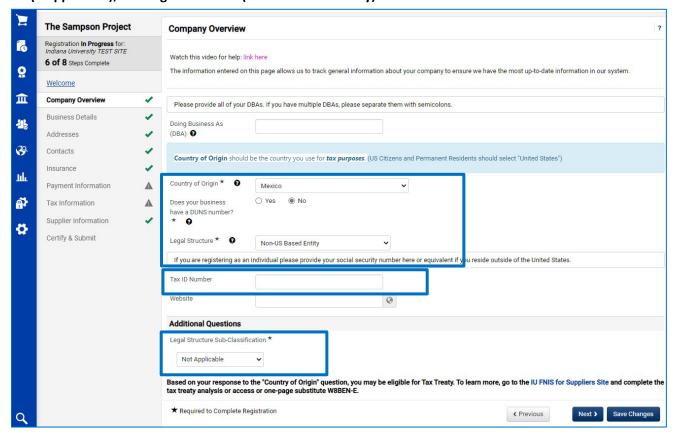


You are not required to complete the supplier onboarding process in one sitting. At any time, click **Save Progress** to save your work and return later.



### Company Overview

In the Company Overview section, fill in the Country of Origin, DUNS number (if applicable), Legal Structure, US Tax ID Number (if applicable), and Legal Structure (Non-US Based Entity).

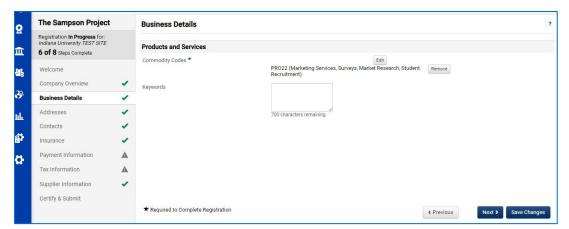


- Select 'Non-US Based Entity' from the **Legal Structure** drop-down menu.
- If you have a US-IRS assigned EIN, enter your company's Employee Identification Number in the **Tax ID Number** field.

Click **Save Changes** to save your work and **Next** to complete the Individual Overview section. The left-hand menu updates to reflect a green checkmark once the section is complete.

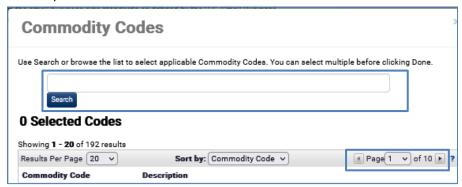
#### **Business Details**

This area is comprised of optional information about the company. The only required information is **Commodity Codes.**There may be a Commodity Code already present. If so, click **Next.** 



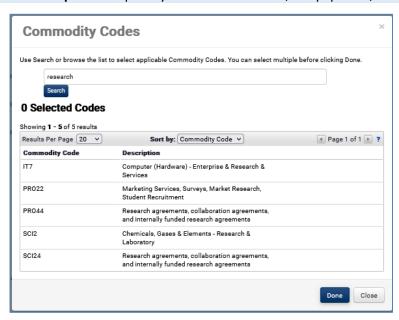


Click Edit. A new window will open with a search box.

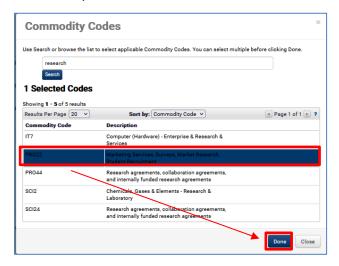


You can search keywords to locate the company commodity area. You can also manually search through the provided list.

Helpful Search Tip: Use simple keywords such as "food," "equipment," or "books."



Click the commodity code that best describes your business area.

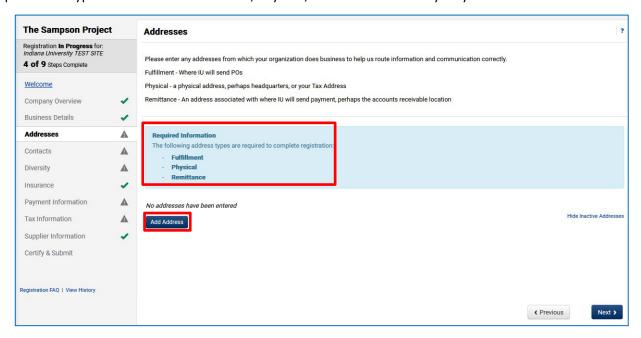




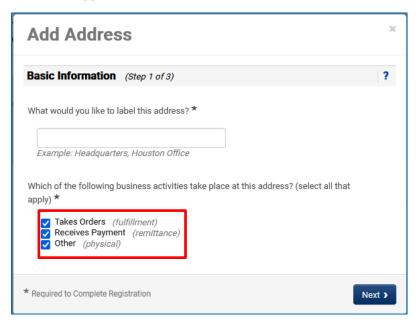
Click Next to continue.

#### Addresses

We require three types of addresses: Fulfillment, Physical, and Remittance. They may be all the same or distinct addresses.



Click Add Address. A new window will appear.



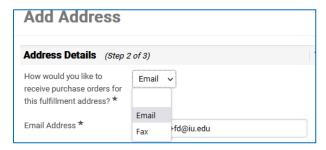
Add a title for this address. Check the corresponding boxes for this address.

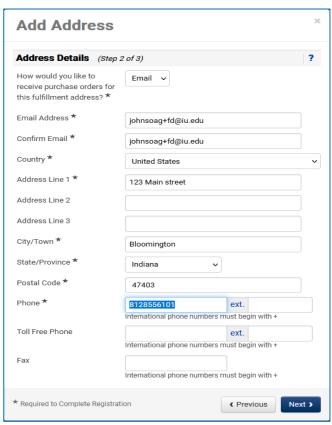
Click Next

Reminder: fields marked with a star are required. All other fields are optional.



This is where you indicate how you want purchase order distributed: email or fax.

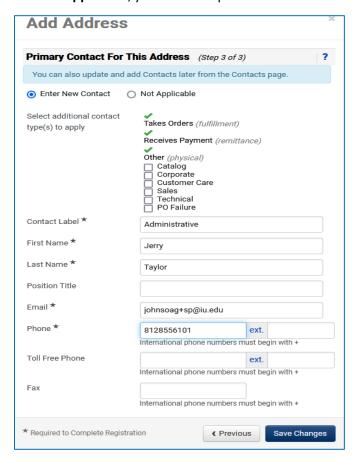




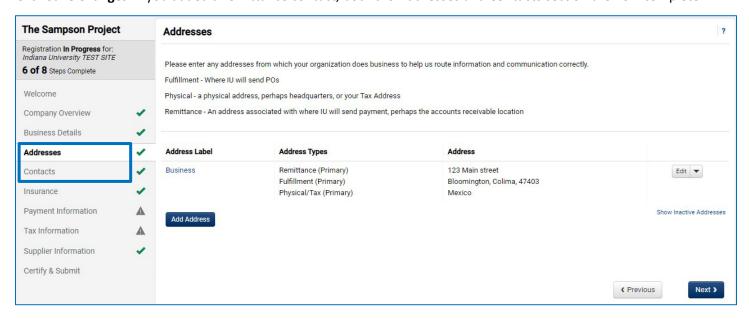


Click Next. A new screen will appear.

Enter a company contact. If you click **Not Applicable**, you will be required to enter a contact on the next screen.



Click Save Changes. If you added a remittance contact, both the Addresses and Contacts section are now complete.



Click Next

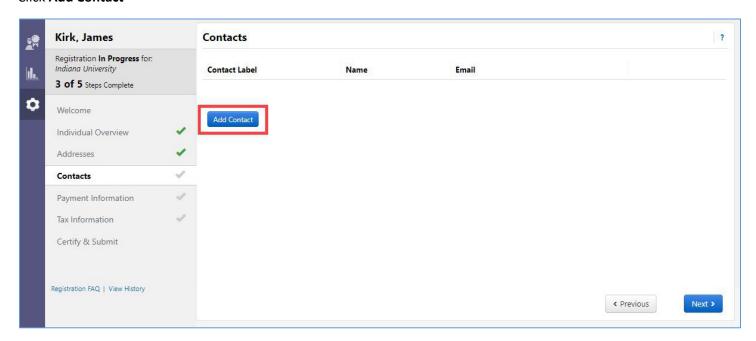


#### Contacts

Contacts receive notifications related to orders established with IU. You are required to have one "Remittance" contact on file to satisfy this section of the registration process.

If you added a remittance contact during the Address section, Contacts will be completed.

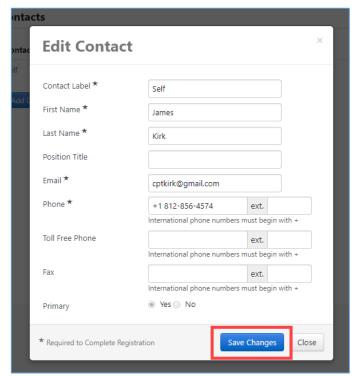
#### Click Add Contact



Enter contact information relevant to the company.

Reminder: fields marked with a star are required. All other fields are optional.

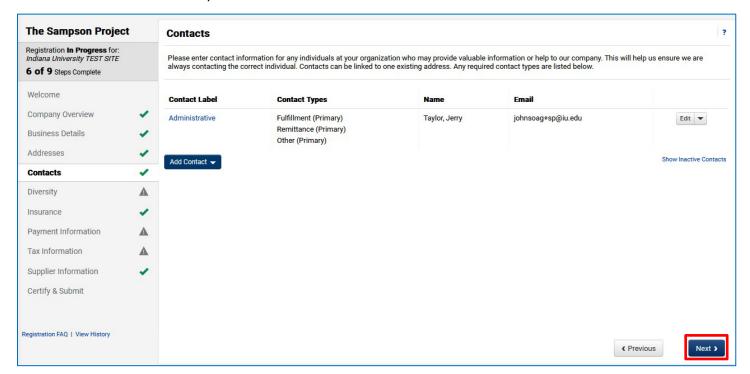
Click Save Changes to save the contact to your profile.





Repeat these steps as many times as desired to add additional contacts to your profile.

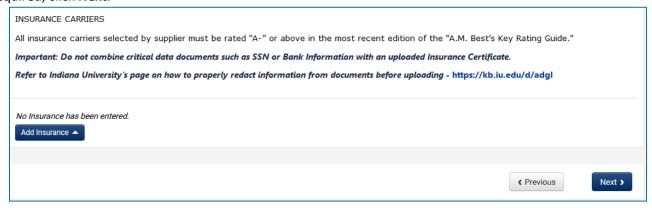
Click **Next** to continue to the Payment Information section.



#### Insurance

Certain services may require liability insurance. Check with your IU customer if you are unsure.

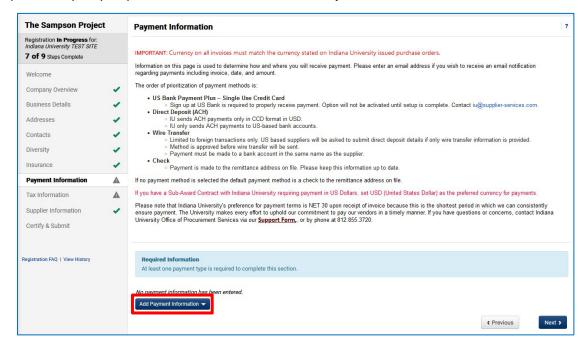
If insurance is needed, click **Add Insurance** and upload supporting documents. If insurance is not required, click **Next.** 





## **Payment Information**

Non-US companies may only be paid via wire transfer. Click Add Payment Information and select Wire Transfer.



You may enter multiple payment methods but may only have one active payment method.

#### Payment via Wire Transfer

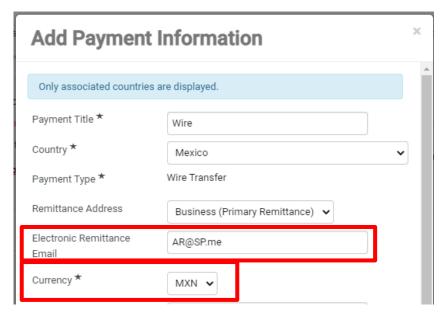
Select **Wire Transfer** from the drop-down menu. A new window opens where you can enter your banking information. You may select Check if your company has a US mailing address, or Direct Deposit (ACH) if your company has a US banking account. **Most international suppliers should select Wire Transfer** 





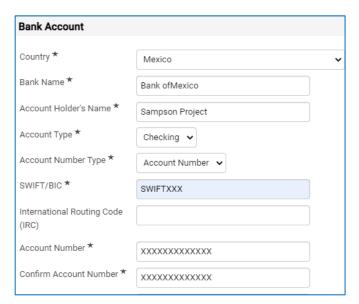
If you wish to receive an email notification when payment is issued via this method, enter your email address in the **Electronic Remittance Email** field. Preferred Currency is also selected here.

## Invoices received must match the currency chosen during registration.



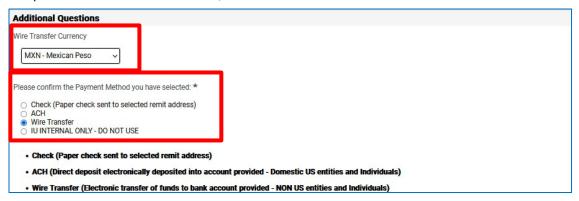
Next, enter your bank account information in the **Bank Account** section.

Click **Save Changes** to save your work.



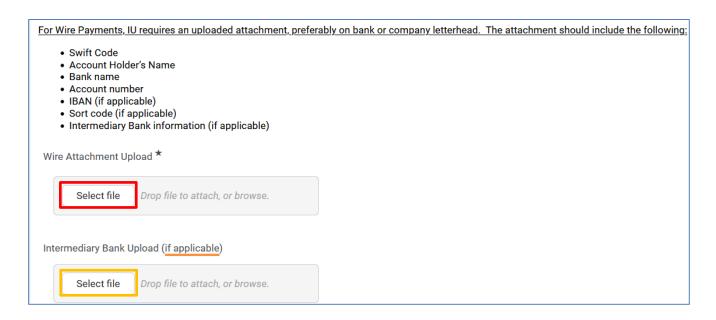


Next, complete required fields under Additional Questions.



Once payment information is entered, click Save Changes.

At the bottom of the **Payment Information** section, upload supporting bank document(s) that verify the wire details. Click **Select File** under 'Wire Attachment Upload'. An additional, optional field for intermediary bank information is also present.



After selecting and uploading your bank information document, Click Save Changes.

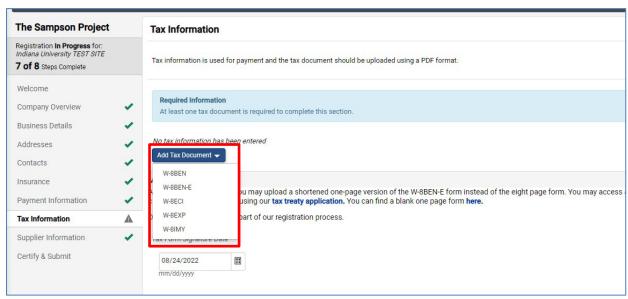
A document verifying bank information is <u>REQUIRED</u>. If this is missing, your registration will be returned, and payment delayed.



#### Tax Information

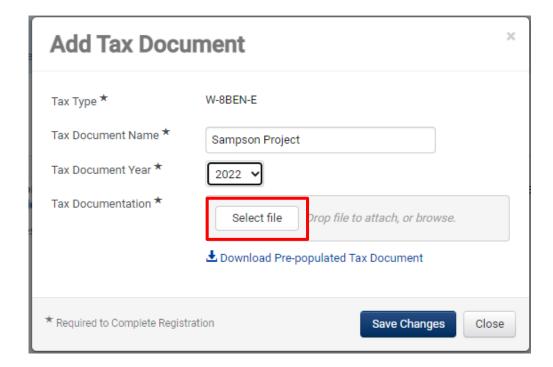
A completed and signed W-8BEN-E (or W-8 iteration) tax form is required to complete registration. Click **Add Tax Document** and select **the appropriate W-8BEN tax form**.

\*If you do not see the option to add a tax document, ensure "Non-US Based Entity" is selected as legal classification on the Company Overview section.



Enter a name for the tax form in the **Tax Document Name** field and select the year the form was signed from the **Tax Document Year** drop-down menu.

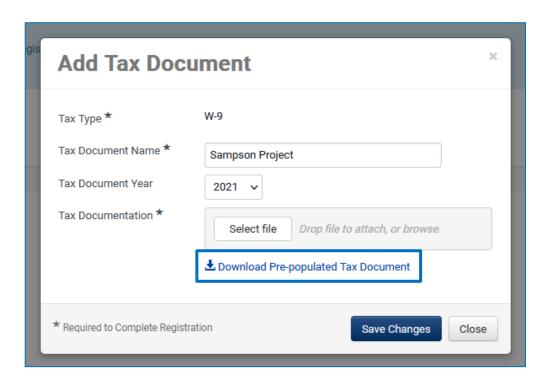
If you already have a completed tax document on hand with a REV. date of 2021 or newer, click Select file to upload the document.





If you do not have a completed W-8 form saved to your computer, click **Download Pre-populated Tax Document**. Jaggaer generates a W-8 tax form which contains information previously entered during the registration process.

You must print and sign the pre-populated document, then upload.



Print the tax form, sign and date, and scan the document. The signed document can then be uploaded by clicking **Select file**.

The tax form MUST be signed to satisfy this requirement. Please double check and verify the form is signed and complete prior to uploading.

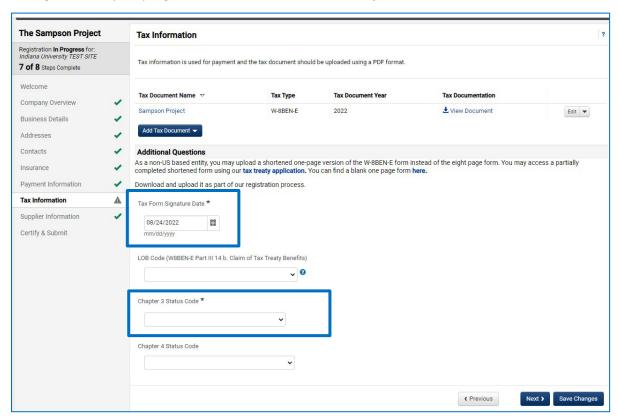
Once uploaded, click **Save Changes** to upload the document to your profile.



Enter the date the form was signed in the **Tax Form Signature Date** field. You may also select the date using the calendar widget to the right of the field. Select a **Chapter 3 Status Code**.

• W-8BEN-E tax forms are valid for 3 years from the Signature Date.

Click Save Changes to save your progress and Next or Proceed to Certify and Submit to continue.



## **Supplier Information**

This section is *optional* for **Shipping Terms** 

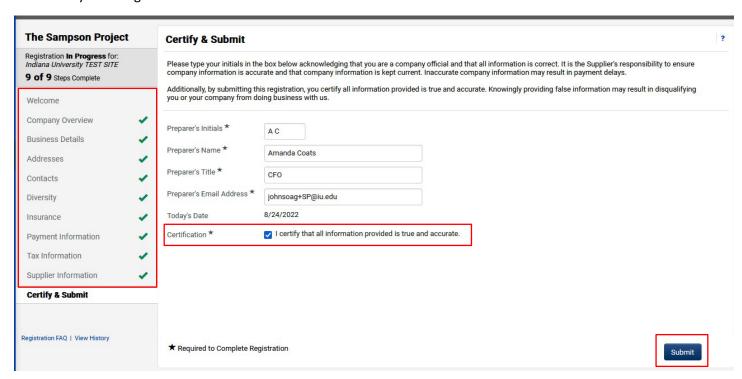


Click Proceed to Certify and Submit



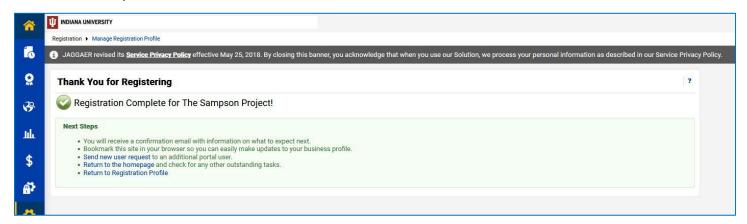
## Certify & Submit

Finally, verify your name, title, and email address in the appropriate fields. Prior to submission, you can review or update a section by selecting it from the left-hand menu.



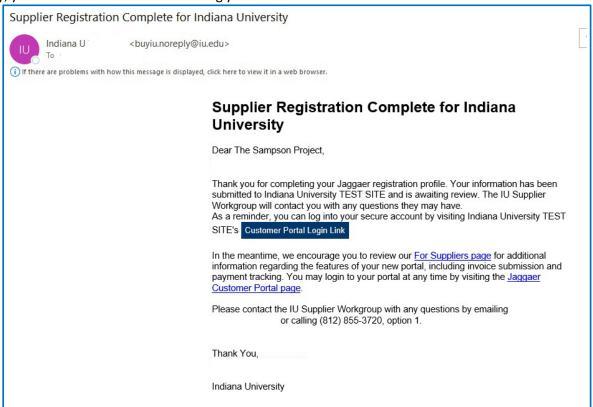
Once you are satisfied that the information you have entered is correct, check the box next to Certification and click Submit.

After submission, you will see a confirmation screen like the one below.





Additionally, you will receive an email confirming your submission.

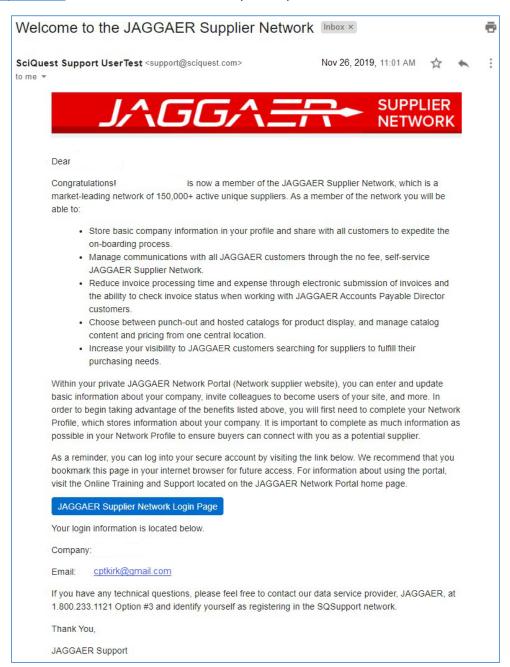




## Registration Approval

IU Procurement will review your information and contact you if any additional information is needed. Communication will be sent via email from <a href="mailto:buyiu.noreply@iu.edu">buyiu.noreply@iu.edu</a> or <a href="mailto:helpmeiu@iu.edu">helpmeiu@iu.edu</a>

Once your registration is approved, you will receive a confirmation email like the one below. This message will come from support@sciquest.com. This confirmation notice may take up to 48 hours to be delivered.

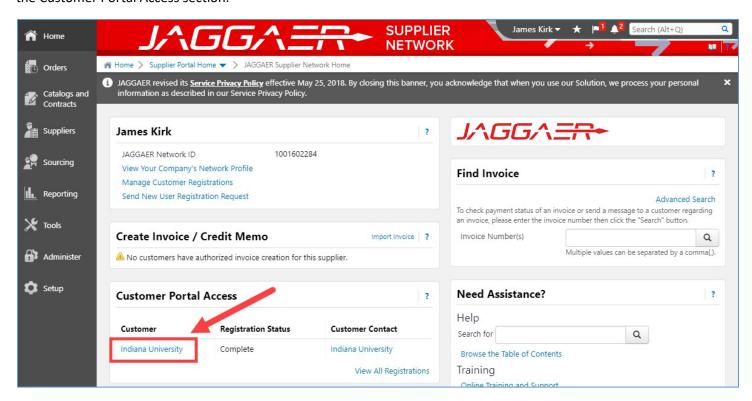


Congratulations! You are now a member of the Jaggaer supplier network and may receive payments from IU.



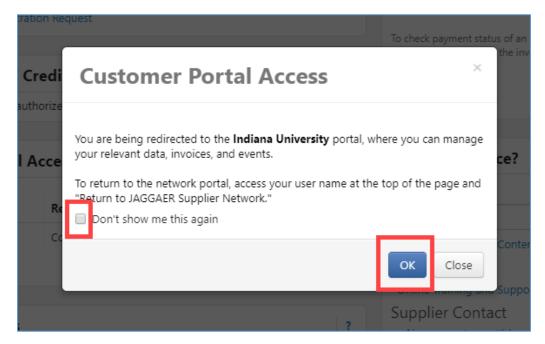
## Continue Registration

Access your supplier registration by <u>logging into the Jaggaer supplier portal</u>. Once logged in, click **Indiana University** in the Customer Portal Access section.



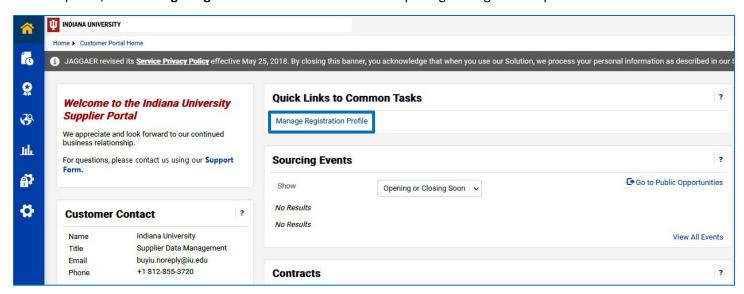
If it is the first time you are accessing your portal after your initial login, a pop-up window will appear notifying you that you are leaving the Jaggaer portal and continuing to the Indiana University portal.

Check the box 'Don't show me this again' and click OK to dismiss the message and continue.





In the IU portal, click Manage Registration Profile to continue completing the registration process.



Select a section from the left-hand menu to continue registering. Sections marked with a green checkmark are complete. Gray checkmarks represent sections which require additional information.

